Arcade ticketing · Fictional project

Project status update

From Jonathan Capalbo, project coordinator
For the arcade operations manager

Before we prepare the test, please confirm which time zone shift leads should use for the daily close.

Why the time zone matters

The reporting requirement (REQ-09) counts a ticket on the day it closes. A closure at the start of Monday belongs in Monday's report. One at the start of Tuesday belongs in Tuesday's. We need the location's time zone to know which midnight to use.

What the tester will check

The planned test (UAT-13) uses four closure times. Two fall just before and exactly at the start of Monday. The other two fall just before and exactly at the start of Tuesday. Only the middle two should count for Monday. The tester hasn't run this check yet.

Next review

At our next requirements review, I'll record the time zone you choose under REQ-09. The tester can then prepare the four records using the cutoff rules in acceptance criterion AC-09.